



Terms and Conditions 2026-27

Self-Study Pack

1. About us

- 1.1. Address:
The Michael Young Arts Centre
Room 301, DMC 02
County Way
Barnsley
S70 2AG
- 1.2. Company Number: 02125674
- 1.3. Email: enquiries@oca.ac.uk
- 1.4. Website: www.oca.ac.uk

2. The Product

- 2.1. These Terms and Conditions apply to the purchase of the OCA self-study drawing pack 'Learn to Draw Like an Artist.' The pack has been created by OCA (also referred to as 'we' or 'us') and is delivered as a physical pack of printed materials for you to self-study. Purchase of this pack does not create an educational relationship between you and OCA.
- 2.2. The pack:
 - 2.2.1. Is for independent self-study only.
 - 2.2.2. Does not include tutor support or any other educational services.
 - 2.2.3. Does not include assessment or feedback.
 - 2.2.4. Does not lead to a qualification or certificate.
 - 2.2.5. Does not create student status with OCA.

3. Placing an Order

- 3.1. When we receive your order request, we will send written confirmation to you acknowledging your order. A legal contract is formed when we send you this written confirmation.
- 3.2. We reserve the right to cancel an order before dispatch and will provide a full refund if we do so.

4. Price and Payment

- 4.1. The price is as shown on our website at the time of purchase.
- 4.2. Payment must be made in full before the pack is dispatched.
- 4.3. Prices include VAT, where applicable.

5. Delivery

- 5.1. OCA self-study packs are printed on demand and it may take up to two weeks for delivery while printing takes place.

- 5.2. We will notify you in writing when your pack has been dispatched.
- 5.3. Your pack will only be printed once you have made payment in full. All prices include shipping costs, if delivered to customers within the UK.

6. Your right to cancel

- 6.1. Under the [Consumer Contracts \(Information, Cancellation and Additional Charges\) Regulations 2013](#), you have the right to cancel your order within 14 days of receiving it, without giving a reason.
- 6.2. To cancel you must send the unused pack back to us in its original packaging within 14 calendar days of receiving it.
- 6.3. You are responsible for return postage costs unless the pack is faulty.
- 6.4. We will refund you within 14 days of receiving the returned pack, using your original payment method.

7. Faulty or Misdemeanor Goods

- 7.1. Under the Consumer Rights Act 2015, good must be as described, of satisfactory quality, and fit for purpose.
- 7.2. If the pack is faulty or not as described, you may return it within 30 days of receipt for a full refund.
- 7.3. Your statutory rights are not affected by these Terms.

8. Intellectual Property

- 8.1. All materials in the pack are protected by copyright.
- 8.2. They are provided for personal use only and may not be copied, shared, or resold without permission.

9. Liability

- 9.1. Nothing in these Terms limits or excludes liability where it would be unlawful to do so.
- 9.2. We are responsible for supplying the pack in accordance with your statutory rights.

10. Complaints

- 10.1. If you have a complaint about the pack or our service, please contact us using the details above.
- 10.2. Please include your name, order number, and details of your complaint.
- 10.3. We will acknowledge your complaint and aim to respond within five working days.



11. Governing Law

11.1. These terms are governed by the law of England and Wales.